# Can I see my account status at a glance?



The **Dashboard** provides a quick, comprehensive view of the state of your M2M devices on the Verizon Network.

| This Dashboard chart… | shows… |
| --- | --- |
| **Active Device Service Plan** | Distribution of all active devices by service plan name |
| **Active Device Connection Status** | How many devices are connected and how many are disconnected |
| **Current Period Data Usage and Current Period SMS Usage** | Number of devices whose accumulated data or SMS usage in the current billing cycle falls into each data bucket |
| **Device Alarm Status** | How many times each alarm has been triggered in the current billing cycle and has not been acknowledged |
| **Device Carriers** | Active devices with the corresponding carrier |
| **Device State Status** | How many devices are active, suspended, etc. |

# Can I see more details about specific Dashboard chart data?

**Device State Status**
System Default

Active
Deactive
Pre-Active
Suspend

26
4
1
10

**Click a slice of a pie chart to see details about that data**

**Device State Status**
System Default

Pre-Active
Suspend

10
1
4

0  6  12  18  24  30
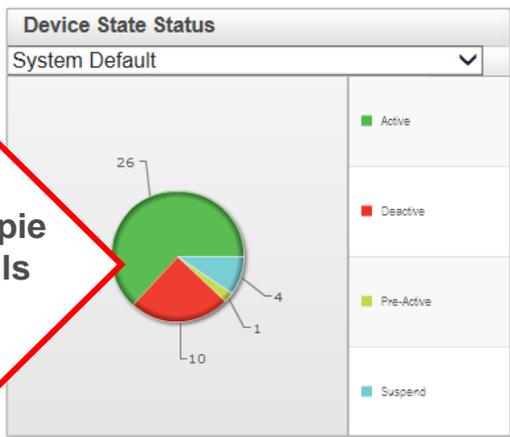
**Click a bar of a bar chart to see details about that data**
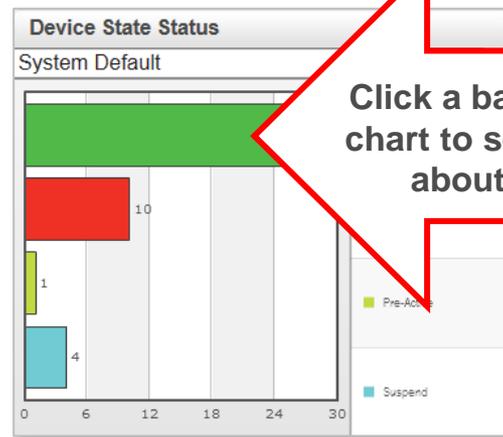
| **Click in this chart…** | **to drill-down and view…** |
|---|---|
| **Active Device Connection Status**<br>**Active Device Service Plan**<br>**Device Carriers**<br>**Device State Status** | Details on the corresponding devices (Device List) |
| **Current Period Data Usage**<br>**Current Period SMS Usage** | Summaries of Data & SMS Usage (Aggregated Device Usage Report) |
| **Device Alarm Status** | Notification Log |

# Can I select which devices to include in each Dashboard chart?

**Select a chart filter to include only specific devices in each chart display**
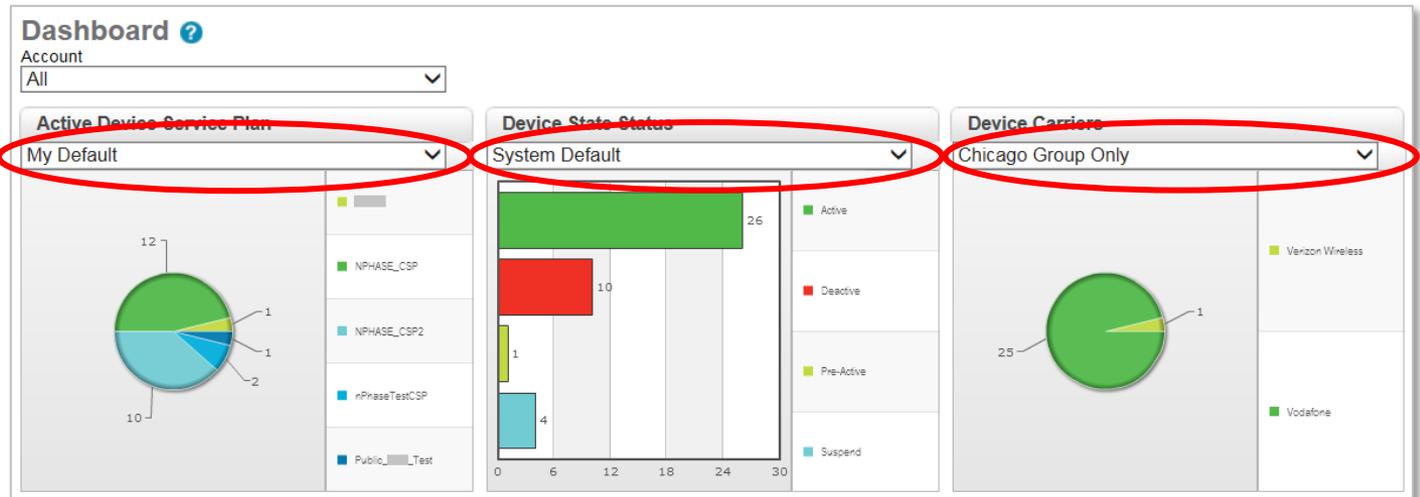
# How can I customize my Dashboard display?

## Configure your Dashboard via this menu tab:
## Admin > Dashboard Config

### 1) Select All or an account name

**Admin > Dashboard Setup**

Account
All

Select "All" or a specific account to assign to this Dashboard configuration.

You can save a unique configuration for each account.

### 2) Choose chart types and formats

1) Select Report | Device State Status
Pie

Device State Stat...

Device State Status
Active Device Service Plan
Active Device Connection Status
Current Period Data Usage
Current Period SMS Usage
Device Carriers
Device Alarm Status
None

1) Select Report | Device State Status
Pie

...e Status

Pie
Bar
Table

### 3) Define usage bucket settings and *Save*

**Additional Settings:**

Current Period Data Buckets
Data Usage in MB

Current Period SMS Buckets
SMS Usage

| 10 | | 3 |
| 25 | | 5 |
| 100 | | 10 |
| 500 | | 15 |
| | | 25 |

Save | Cancel

**Dashboard Filters**

Create New Filter

**Existing Filters**

| Default | Filter Name | Device Group | Geographic Region | Custo |
| --- | --- | --- | --- | --- |
| ✓ | System Default | All | | |

Save *all* selections, from steps 1 to 3, with the Save button below Additional Settings.

### 4) Define Filters*

**Dashboard Filters**

Create New Filter

**Existing Filters**

| Default | Filter Name | Device Group | G |
| --- | --- | --- | --- |
| ✓ | | | |

**Create Filter**

Filter Name _____ * ☐ Default

Device Group
-- ALL --

Custom Field 1 _____

Custom Field 2 _____

Custom Field 3 _____

Custom Field 4 _____

Custom Field 5 _____

Save | Cancel

*Create **Device Groups** first, or apply to all devices.

Note: See **help pages** for additional details.