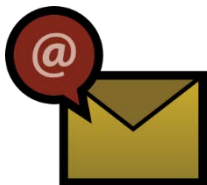

Managing Notifications





Receive Notifications

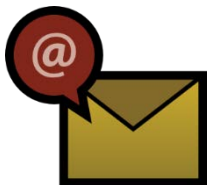
- M2M Management Center issues notification alerts to notification group members.
- Email sample:

```
Dear Customer  
An alert has been triggered for a device on your account. Detailed information  
is listed below:
```

```
-----  
Device Identifier: 09613612010  
MDN/MSISDN: 9083077180  
Usage in KB>200.0 DAILY (Usage in KB=213.41 on device 09613612010)  
Alert Date: 6/12/2013 2:00:35 AM
```

```
-----  
The alert may be acknowledged via the Notification Log page of the Device  
Management Portal.
```

- M2M Management Center logs each alert in the Notification Log.
- Notifications can be acknowledged in the Notification Log.
- M2M Management Center sends each alert up to four times if no recipient acknowledges the notification.



Acknowledge Notifications

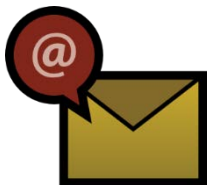
To acknowledge a notification:

Step	Action
1	Go to Logs > Notification Log
2	Look for the notification you want to acknowledge
3	Click Acknowledge link; Indicator changes from red to yellow

Status	Account	Notification	Notification Group	Date Sent	Ack Date	Device	# of Notifications	Options
Yellow	XXXXXXXXXX	Usage in KB>1000.0 DAILY (Usage in KB=1627.19 on device 09102885820)	XXXXXXXXXX	7/3/2013 6:30:04 PM	7/8/2013 4:20:48 PM	09102885820	4	
Red	XXXXXXXXXX	Usage in KB>200.0 DAILY (Usage in KB=1627.19 on device 09102885820)	XXXXXXXXXX	7/3/2013 6:30:01 PM		09102885820	4	Acknowledge

Notification indicator:
Red = Unacknowledged
Yellow = Acknowledged

Acknowledge link



Manage Notifications

- Edit and Delete links found in “Options” column of Notification lookup grid.
- “Not. Group” column includes hyperlink to modify group associated with alert.
- To deactivate a notification without deleting it entirely, edit the notification and uncheck Enabled control to disable alert.

Green checkmark means
notification is active
Red X means notification is
disabled

Notification Group links
allow you to modify
group membership

Enabled	Alarm Name	Description	Device Group	Not. Group	Options
✗	Abnormal Disconnect	Abnormal Disconnect	All Devices	New Group	Edit Delete
✓	Exceed 200KB Daily for All Devices	Usage in KB > 200 DAILY	All Devices	New Group	Edit Delete

Edit link leads to Edit
Notification screen

Delete removes alert
entirely