# **Setting Up Notifications**





# **Tasks for Creating Usage Notifications**

Task	<b>Required/Optional</b>
Build device groups	Optional
Build notification groups	Required
Create notifications	Required



# **Build a Device Group**

With a device group, you can optionally group lines of service that exhibit similar characteristics or that you want to monitor together.

Scenario: You have a group of devices on a 200KB/month service plan. You group these devices by service plan so you can create a usage notification that triggers when usage is at 75% of the plan's allowance for the month.

To create a device group:

Step	Action							
1	Search for and di	splay device	es you v	vant to g	group	in the	Device List	
2	Select devices ar	nd choose th	e Assig	n to Dev	vice G	iroup a	action.	
	Actions Assign Custom Fields Wakeup	er page C Print	1 Device Status	Device Group	Connected	Syste Service Plan	em Default 💽 Edit	t View Create View
	Remote PRL Update Diagnostic Summary Assign to Device Group	8583549293 10.224.48.1	ACTIVE	High Usage Plan	(((•)))	77773	6/6/2012 12:50:20 PM	6/23/2014
	View Info A1000017625298	8586928930 10.224.48.2	8 ACTIVE	High Usage Plan	×	77773	8/18/2011 9:26:24 AM	6/23/2014
	View Info A0000002FF7841	8588695381 10.224.48.2	9 ACTIVE	High Usage Plan	×	77773	3/14/2011 6:04:01 PM	6/23/2014
				High Usage Plan	×	77773	11/19/2011 11:37:37 AM	6/23/2014



### **Build a Device Group**

Step	Action
3	From the Device Group Name control, select Add New Device Group.
4	Provide a name for the group and save it.
	Assign To Device Group ③    Selected Devices    Select an existing Device Group from the drop down OR create a new device group by selecting "Add New Device Group" and entering the Device Group Name and Description in the fields below.    Device Group Name *   Add New Device Group    Device Group Name    Your Device Group    Device Group Description
5	Click OK to confirm your request to group devices.



# **Build a Notification Group**

- Notification groups consist of M2M Management Center contacts and non-M2M Management Center users known as "Alerts Only" contacts.
- Each contact record must have an email address.
- Alerts are sent to all members of notification group.
- Notification Group is required input when creating a notification.

#### To create a notification group:

Step	Action
1	Go to Admin > Notification Group Setup
2	Select Account and click Add New
3	Name the group
4	Select contacts and the way to notify them
	To add an "Alerts Only" contact, choose Add New Contact, enter required information, then select the contact for the notification group



# **Build a Notification Group**

Step	Action	
5	When the group is complete,	click Sav
	Admin > Notification Group Setup 2	
	Account* Notification Group Name* Your Notification Group	Active:
	Description	
	Contact    Notification Method    Check/Uncheck all    Options      E-Mail    V    Remove	
	E-Mail    ✓    Remove      E-Mail    ✓    Remove	
	Contact:* Notification Method:*	
		Add
	Save Cancel	