Setting Up Notifications





Tasks for Creating Usage Notifications

Task	Required/Optional
Build device groups	Optional
Build notification groups	Required
Create notifications	Required



Build a Device Group

With a device group, you can optionally group lines of service that exhibit similar characteristics or that you want to monitor together.

Scenario: You have a group of devices on a 200KB/month service plan. You group these devices by service plan so you can create a usage notification that triggers when usage is at 75% of the plan's allowance for the month.

To create a device group:

Step	Action
1	Search for and display devices you want to group in the Device List.
2	Select devices and choose the Assign to Device Group action.
	Actions Actions Assign Custom Fields Wakeup Remote PRI Undate The monometer of the status device Group Connected Service Plan Activation Date Billing Cycle End Date
	Diagnostic Summary 8583549293 10.224.48.1 ACTIVE High Usage Plan (((●))) 77773 6/6/2012 12:50:20 PM 6/23/2014 Assign to Device Group Addpm01/252509 9588029020 10.224.48.28 ACTIVE High Usage Plan (((●))) 77773 6/6/2012 12:50:20 PM 6/23/2014
	View Info A0000002FF7841 8588695381 10.224.48.29 ACTIVE High Usage Plan X 77773 3/14/2011 6:04:01 PM 6/23/2014
	View Info 99000021323990 8589978851 10.224.48.7 ACTIVE High Usage Plan X 77773 11/19/2011 11:37:37 AM 6/23/2014



Build a Device Group

Step	Action		
3	From the Device Group Name control, select Add New Device Group.		
4	Provide a name for the group and save it.		
	Assign To Device Group ③ Selected Devices Select an existing Device Group from the drop down OR create a new device group by selecting "Add New Device Group" and entering the Device Group Name and Description in the fields below. Device Group Name * Add New Device Group Device Group Name Your Device Group Device Group Description		
5	Click OK to confirm your request to group devices.		



Build a Notification Group

- Notification groups consist of M2M Management Center contacts and non-M2M Management Center users known as "Alerts Only" contacts.
- Each contact record must have an email address.
- Alerts are sent to all members of notification group.
- Notification Group is required input when creating a notification.

To create a notification group:

Step	Action
1	Go to Admin > Notification Group Setup
2	Select Account and click Add New
3	Name the group
4	Select contacts and the way to notify them
	To add an "Alerts Only" contact, choose Add New Contact, enter required information, then select the contact for the notification group



Build a Notification Group

Step	Action		
5	When the group is complete, click Sav		
	Admin > Notification Group Setup <a>2		
	Account* Notification Group Name* Your Notification Group	Active:	
	Description		
	E-Mail		
	E-Mail ✓ Remove E-Mail ✓ Remove		
	Contact:* Notification Method:*		
	Please Select E-Mail V	Add	
	Save Cancel		