IoT SIM Card Order Process
Self-paced Training
IoT SIM Card Order Process

1. Log in to the ThingSpace Manage portal.
2. Click ThingSpace Manage.
3. Click Order IoT SIM Cards.

Orders

<table>
<thead>
<tr>
<th>Order ID</th>
<th>Order Date</th>
<th>User ID</th>
<th>Order Type</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>5439980990-00001</td>
<td>1/10/2019</td>
<td>02/02/2019</td>
<td>$25.00</td>
<td></td>
</tr>
<tr>
<td>6443595404-00001</td>
<td>01/10/2019</td>
<td>02/03/2019</td>
<td>$25.00</td>
<td></td>
</tr>
</tbody>
</table>

There are no notifications.
Choose the SIM card type: Standard or Rugged.

**Rugged**
Only available in the 2FF form factor size.

**Standard**
Come in a triple punch format, which allows for 2FF, 3FF, and 4FF sizing.
Choose the Target Device Type:

**CATM1**
CATM1 devices require a specific CATM1 SIM (the letters “TC” will appear on the SIM name, e.g. M2MTCSIM-TRI-NR-A, meaning an M2M SIM, TC denotes M1, TRI denotes triple punch, NR denotes non-rugged)

**non-CATM1**
all non-CATM1 devices require a normal SIM

**I don’t know**
If you're not sure, this will prompt a box to enter the IMEI of the device, where the system will attempt to look up the device and determine if it's an M1 or non-M1 device.

Continue →
**IoT SIM Card Order Process**

6. Select quantity
   - Choose how many BOXES of 100 SIM cards you want.

7. Click the box to agree with the Terms and Conditions.

8. Click Next.

---

**Order IoT SIM Cards**

- **Select SIM card**
  - Standard Triple Punch

- **Target device type**
  - CATM1
  - non-CATM1
  - I don’t know

- **Quantity**
  - SIMs are bundled in packages of 100. Please specify a quantity between 1 to 999. 
  - 1 to 100 SIMs.

- **Total**
  - 0 SIMs (0 boxes)
  - $0.00

- **Terms and Conditions**
  - I agree with the Terms and Conditions

Click “Next” to check out. You will be able to select your purchase method (credit card, purchase order or billed to account) and review your order on the next page.
IoT SIM Card Order Process

9. Enter a wireless number.
   • You MUST enter a wireless number on the account regardless if you are billing to the account or using a credit card.

10. Enter a shipping address.

11. Choose the payment method.

12. Click Review Order.

13. Submit the order when ready.